



CoEnergy Propane

Your **HOME**™ town, Propane Service Provider

Customer Connection

newsletter

Summer 2009

CoEnergy Propane

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Monday–Friday

CoEnergy Propane

Propane Professionals:

Paul Denny - Corvallis
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WELCOME!

Dear Friends,

We're so happy summer is finally here! The flowers are blooming and everything is green again. Speaking of green, there has been a heightened awareness of environmental issues and "going green" this past year. If you are concerned about greener energy, we encourage you to talk with us about how propane is one of the world's cleanest and safest fuels. A choice we can all feel good about!

Last year we saw a lot of volatility in energy prices. Prices went from all-time highs to near-record lows. This year, prices have come down significantly and are looking much better than last year. Energy prices affect every segment of our economy, and have made it a tough time for

businesses and consumers alike. We want to thank all of you for standing by us and helping us to better serve you during these times. Thank you for your trust and loyalty.

This year we hope that a recovering economy — along with stable pricing and CoEnergy's flexible payment plans — will allow us all to breathe a little easier and enjoy what will certainly be a wonderful summer.

At CoEnergy, we operate with honesty and integrity. We provide helpful payment and pricing options to fit any lifestyle. If your current propane provider does not operate this way, give our office a call for more details.

From all of us at CoEnergy Propane, have a wonderful, fun-filled summer.

More Options, Lower Payments.

Using propane has never been more convenient. CoEnergy Propane delivers the best customer service along with a payment plan for any budget.

Level Pay spreads your propane bill into 12 monthly payments. You'll find it easy to budget, and no surprises in your energy bill.

You can also take advantage of our **Guaranteed Rate** plan, or our **Adjustable Pricing** program. Once you enroll in the

Guaranteed Rate plan your price is set all year with no increases during the winter. Or, we offer

Adjustable Pricing that changes every month with current market conditions.

Combine **Level Pay** with our **Auto Pay** program and have payments automatically deducted from the bank or credit card account of your choice.

If you want to take the guesswork out of your energy budget this year, give CoEnergy Propane a call. We'll determine your monthly payment and enroll you today! There's no easier way to save money on propane.



Helpful CoEnergy Propane programs:

Level Pay — level monthly payments all year long.

Auto Pay — payments deducted from the bank or credit card account of your choice.

Scheduled Route — we schedule your deliveries automatically when you need them.

Metered Service — you are invoiced for the amount of propane you use each month.

In This Issue...

- Lower monthly payment all year
- Helpful tips to save you money
- Greener living with CoEnergy

This summer, call us before you dig

A broken propane line can really ruin your summer project plans. If you are thinking of any outdoor planting or construction projects, call us before you dig.

We will come out and inspect the area and ensure there are no propane lines in your way. It will only take a short time and can save you money and time in costly repairs.



Any large planting or building needs to be 10 feet away from tank to ensure no damage to your gas lines.

For your safety, please call us **BEFORE YOU DIG.**

CoEnergy.net — another way to go “green” with propane

CoEnergy.net offers you a direct portal to more helpful **account and service information** than ever before. It's easy and convenient. PLUS, it's paperless and good for the environment. Every little bit counts!

You can **send us your meter readings online (instead of by postcard), view CoEnergy Propane newsletters electronically, and submit your tank percentage reading to schedule a delivery.**

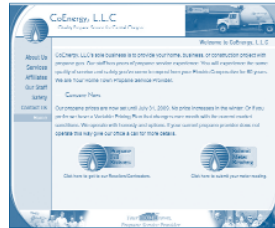
Scheduled Route Delivery is now a more popular program than ever. Leave it to us to check your tank gauge and schedule delivery. We'll handle all the hassle. Just log onto our website and send us an email. **The program is FREE!**

Also, we like to stay in touch with

you and make sure you never run out of gas. Has a lifestyle change affected

your propane use? Perhaps **your family has grown** or you've **added on to your home**? Maybe you've installed **new, more efficient appliances**. Send us an email so that we may update your delivery schedule **and let us know if you use propane as a primary, or secondary, heat source.**

This ensures our scheduled delivery routes reflect your propane needs — and you never run out of gas!



Safety Tip

☆ Propane has a strong, unpleasant smell like rotten eggs. Propane manufacturers add the smell deliberately to help alert customers to propane leaks, which can create a safety hazard. If you smell gas, put out any smoking materials or open flames, immediately shut off the gas, leave the building and call CoEnergy. If you can't reach us, call 911.

Tank maintenance is easy with CoEnergy

Let's keep the area around the propane tank clean, including weeds and debris. It is the responsibility of the homeowner to keep the area around the tank well maintained. Also, if your tank needs some maintenance, or you think it could use a fresh coat of paint, let us know. We'll make sure we get you taken care of, or put you on our **Summer Tank Painting** schedule. Thanks!



CoEnergy Propane • www.coenergy.net • Redmond 541-504-9444 • Corvallis 541-738-6733 or 800-510-5886

Visit our new website to submit meter readings, order online, and more!

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